

## JULY 2017 - RELEASE NOTES

# Enhancements to Provider Directory Infrastructure ANTHEM AND BLUES

### INTRODUCTION/SUMMARY

Our July release includes a series of enhancements to our platform infrastructure. These enhancements improve provider directory data quality and claims matching which then power Castlight's personalization, pricing coverage and quality capabilities. This release also establishes a framework to monitor and improve provider directory data going forward.

- In this month's release, you will see an improvement in the accuracy of provider information for Anthem and Blues carriers, including more accurate specialties and search results.
- In upcoming releases, you will see further improvements to procedure searches and pricing accuracy.

The screenshot shows the Castlight provider directory interface. At the top, there is a search bar with the query "follow-up visit with a dermatologist" and location "san francisco, ca". Below the search bar, the results are displayed under the heading "Dermatologist Visit". The results are sorted by "Least expensive" and show a "Doctor on Demand" service for \$20. Three dermatologists are listed: Layton, Debi; Bissell, Karen; and Christman, Holly Louise. Each listing includes their name, specialty, network, address, and estimated price. To the right of the search results, there is a sidebar titled "About Dermatologist Visit" with a map and links to related conditions like Rash, Skin Biopsy, Lab Test, Skin lesion destruction, and Benign skin lesion excision. A green box at the bottom right encourages users to learn more about Castlight's quality information.

**SEARCH RESULTS SHOWING PROVIDERS**

## WHY WE BUILT IT?

- Provider directory data is a critical data set that powers the Castlight platform, including capabilities for personalization, pricing coverage and quality.
- This investment infrastructure allows Castlight to improve data quality (with the capabilities that it powers) and become more proactive in addressing provider directory data inconsistencies.

## HOW DOES IT WORK?

- Castlight made these enhancements to its core infrastructure, where Castlight users will immediately see improved search results and provider specialty information.

Our mission is to empower people to make the best choices for their health and to help companies make the most of their health benefits. We offer a health benefits platform that engages employees to make better healthcare decisions and can guide them to the right program, care, and provider. The platform also enables benefit leaders to communicate and measure their programs while driving employee engagement with targeted, relevant communications. Castlight has partnered with enterprise customers, spanning millions of lives, to improve healthcare outcomes, lower costs, and increase benefits satisfaction.

For more information, visit [www.castlighthealth.com](http://www.castlighthealth.com) and connect with us on [Twitter](#) and [LinkedIn](#) and [Facebook](#).



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