# Working Well

**Castlight**

# For Higher Education

Enabling educational institutions to safely bring students and workforce back to campus this Fall during COVID-19

Working Well *for Higher Education* provides a single, secure, easy-to-use platform that can be rapidly deployed, is designed to evolve, and customizable to your institution's policies and return to campus approach. Understand the health of your various populations—students, faculty, staff, visitors—via daily self-assessments. Gain real-time insights to your population's overall health trends. Minimize disruption to your workforce and student body with rapid access to testing. Provide care navigation to support your population's safe return to campus. Working Well *for Higher Education* is here to help you ensure all constituents, including parents, feel your return to campus strategy maximizes the security and safety on campus.

## Flexible and configurable platform

Built to support your programs and the needs of your varied populations—students, faculty, staff, visitors.

## Omni-channel navigation

High-tech digital platform coupled with telephonic support from nurse care managers guide students and workforce on return to campus policies and help them navigate to testing, telemedicine, behavioral health, and other care programs.
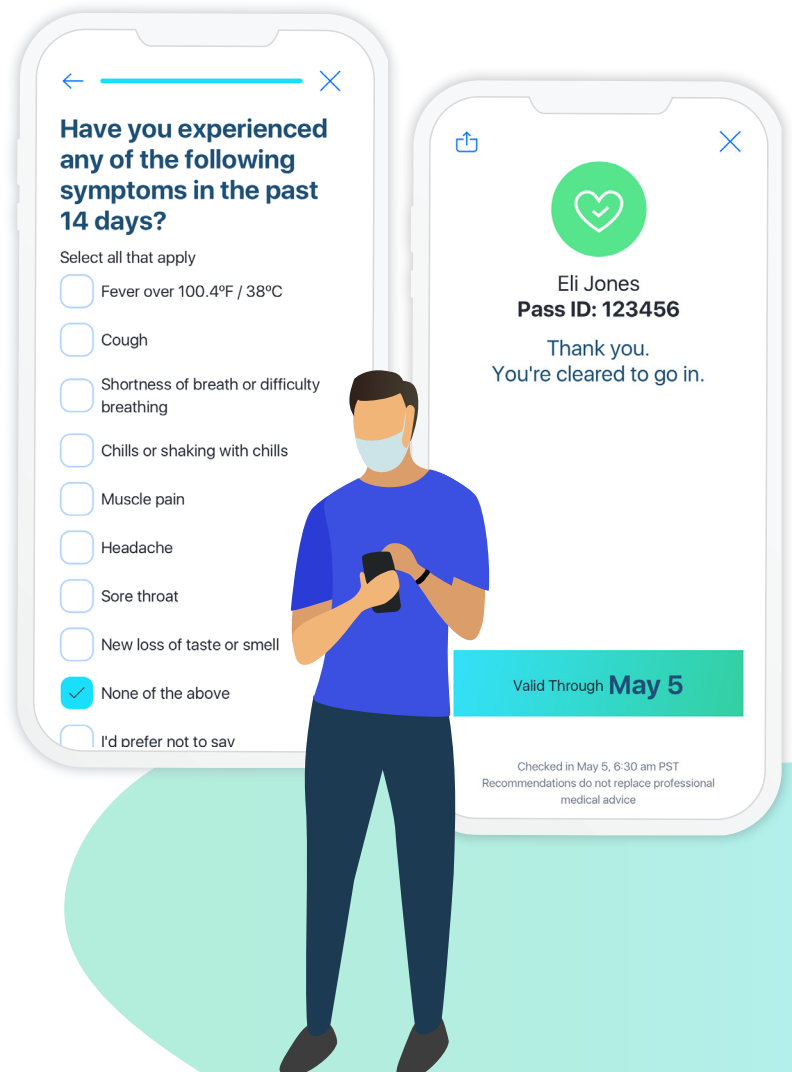
## National testing leader

Accommodate numerous testing strategies including at-home, onsite and near-site, appointment scheduling, and access to most the comprehensive onsite testing database; continuously updated and trusted by Google, State Health Departments, and Health Plans.

## Localized and compliant

Guidelines to ensure your institution adheres to complex, dynamic state, and federal regulations.

## Future proof

Built to adapt with the evolution of the COVID-19 pandemic. Machine learning will facilitate the identification of at-risk populations and enable population forecasting over time.

### Have you experienced any of the following symptoms in the past 14 days?

Select all that apply

- [ ] Fever over 100.4ºF / 38ºC
- [ ] Cough
- [ ] Shortness of breath or difficulty breathing
- [ ] Chills or shaking with chills
- [ ] Muscle pain
- [ ] Headache
- [ ] Sore throat
- [ ] New loss of taste or smell
- [x] None of the above
- [ ] I'd prefer not to say

Eli Jones
**Pass ID: 123456**

Thank you.
You're cleared to go in.

Valid Through **May 5**

Checked in May 5, 6:30 am PST
Recommendations do not replace professional medical advice

# Working Well for Higher Education tools

Working Well *for Higher Education* applies simple, daily self-reported symptom attestation and supports contact tracing in the event of a positive COVID-19 test result. Institutions can configure testing and thermal screening protocols as the evolving situation demands while maintaining strict compliance with regulations and privacy guidelines.

Working Well *for Higher Education* includes:

## Guided user experience

Easy to use, configurable self-assessment tool with a guided user experience to navigate users to their next step to return to campus.

## Integrated lab testing

Minimize disruption to the workforce and student body with rapid access to at-home testing services, such as EverlyWell and Quest, and the most comprehensive and up-to-date onsite testing database.

## Contact tracing support

In the event of a positive case of COVID-19, Working Well supports the secure collection of information on recent interactions.

## Care guidance

Empathic, knowledgeable Working Well Guides, including RNs, help users navigate their care, by educating on the institution's return to campus policies, test site routing, appointment scheduling, and clinical support.
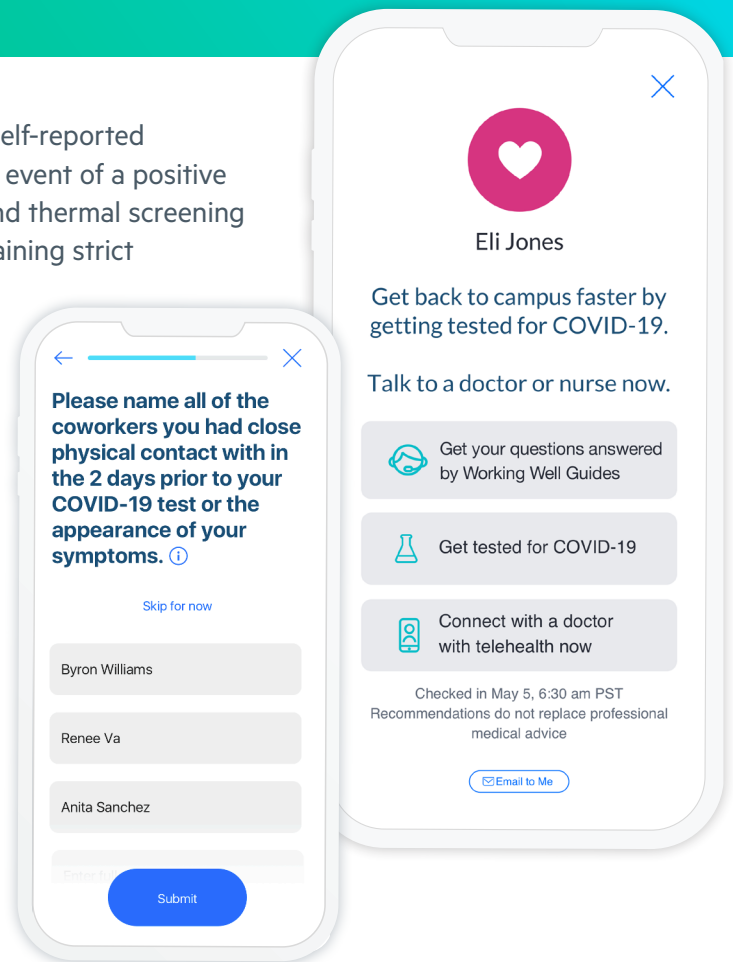
## Behavioral health

Emotional check-ins through self-assessment route users to educational resources, cCBT programs, and teletherapy, and can reduce the surge in on-campus BH services.

## Connection to care programs

Integration to your institution's relevant programs such as telehealth, makes care delivery seamless for your student and workforce populations.

## Institutional reporting dashboard

For the administrators, high-level and detailed student body and workforce reporting provides valuable, real-time dashboards that can spot issues in departments, residence halls, or off-campus sites early.

**Working Well for Higher Education is a simple-to-use and rapidly deployable solution to enable education institution to safely bring their populations back to campus.**