



February Product Release Notes

February 2021

Employer Highlighted Programs on Benefits Page

From time to time, you may want to highlight specific employer-sponsored programs to drive increased engagement aligned to your strategic initiatives, for example promoting cardiovascular health programs for American Heart Month in February. To support these goals, employers are now able to select up to two programs to actively promote on the Benefits Page of the Castlight app. Promoted Programs will be shown underneath Recommended Programs, which are personalized to the member's needs. The header is configurable by the employer, allowing you to promote specific themes aligned to your benefits strategy. Your Customer Success Manager can walk you through how to configure promotion of programs of your choice in Mission Control.

Available to all customers of Castlight Complete and Wellbeing Navigator.

Upgrade Minimum Supported OS for iOS apps

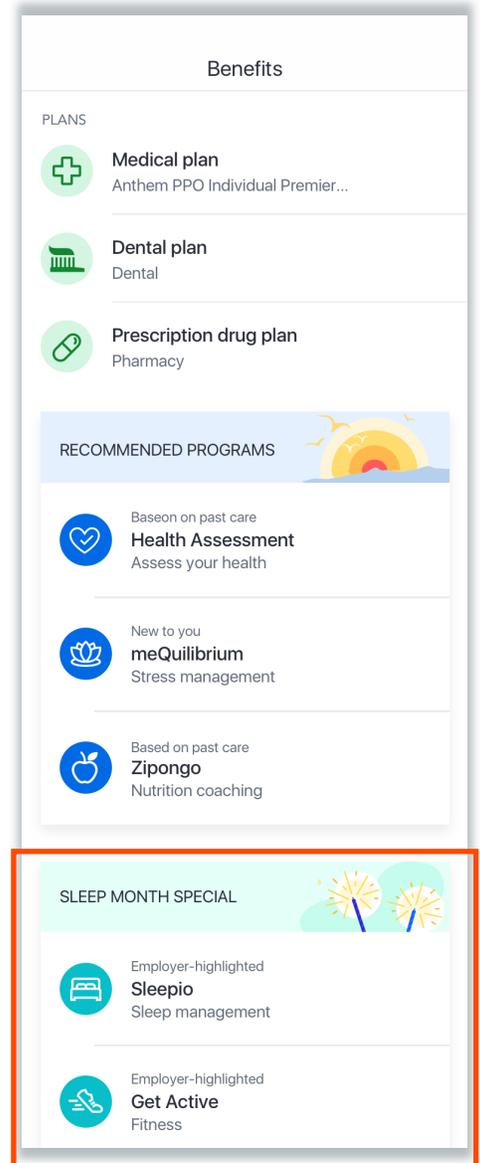
In order to provide the best and highest quality user experience, Castlight supports the latest two major operating system versions. On a go-forward basis, a user must be running at least iOS 12 to download the app from the app store. If a user is running iOS 11, they will be able to continue to use their existing application but will not be able to update their app. Note that <0.1% of our current users are using our applications on iOS 11. This change enables our product and engineering teams to focus on development and user testing for operating systems that are most used today.

Available to all Castlight customers.

Introduction of Type 1 Diabetes Clinical Segment

Castlight has created a net new clinical segment for members diagnosed with Type 1 Diabetes. This enhancement ensures that relevant condition management programs supporting members with Type 1 diabetes, such as Omada and Livongo, are actively promoted. These members will also see content and articles for diabetes management in the Personalized for You section of their Castlight experience.

Available to customers of Castlight Complete and Care Guidance Navigator.





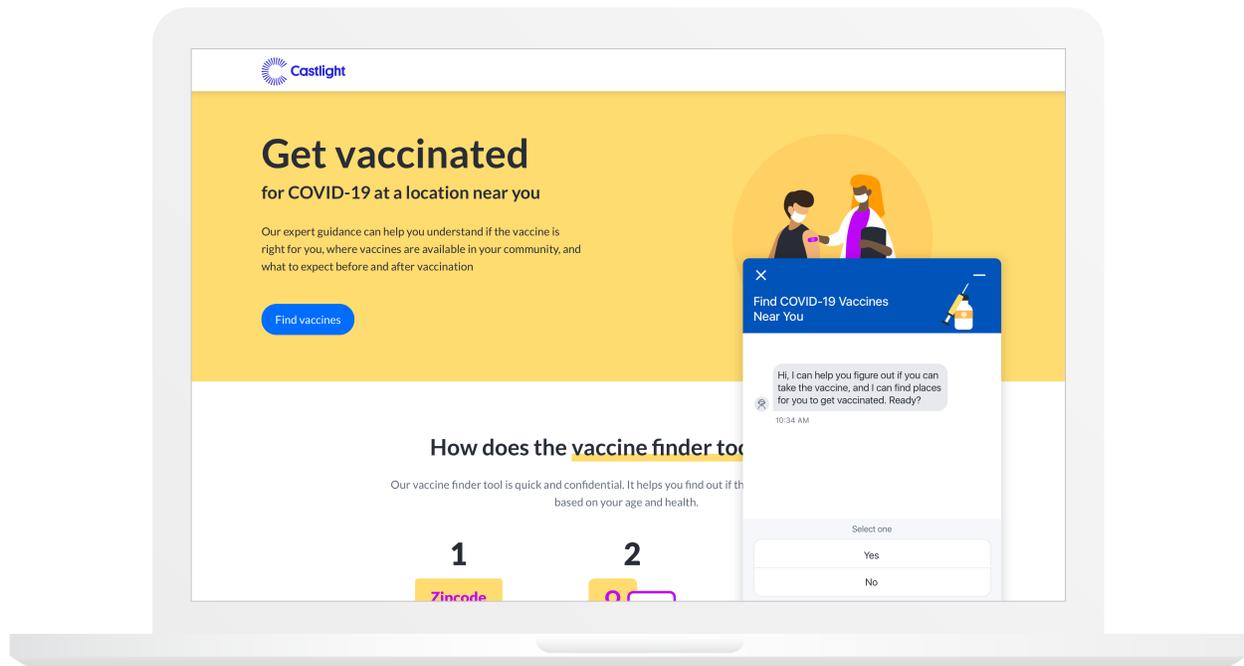
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COVID-19 Vaccine Navigation

To support customers as COVID-19 vaccines become available, we are excited to announce the launch of a **new Vaccine Navigation** feature on February 18th. This new feature will centralize vaccine resources and embed them directly into the Castlight experience, provide educational content, and navigate employees through eligibility requirements and vaccine availability. Customers can customize their vaccine support by leveraging existing Castlight features (i.e., communication suite, program page to host company-specific content, etc.)

Available to all customers.



Available to all customers (for US-based users only)

Working Well: Configurable Visitor Set Up

For employers who are not using Working Well for visitor populations, the onboarding flow can be shortened to remove the visitor identification question. To turn off the visitor self-identification step in the onboarding process, please reach out to your Castlight Customer Success Manager.

Available to customers of Working Well.



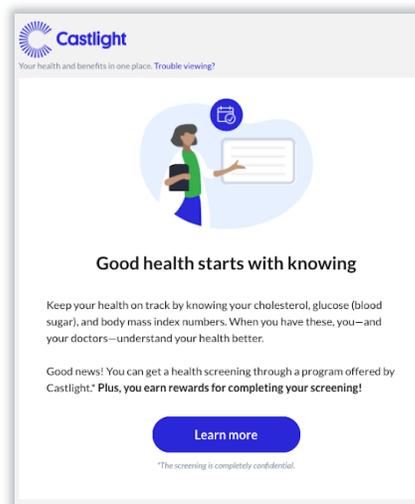
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New Email Campaigns for Health Assessment and Health Screenings

Castlight is deploying two net new triggered email campaigns, targeting members who have not yet completed either their health assessment or their health screening. These outbound emails will be sent a maximum of three times per year, every four months, only to members who have not completed desired activities. These emails will be automatically deployed, unless customers specifically opt out through Mission Control.

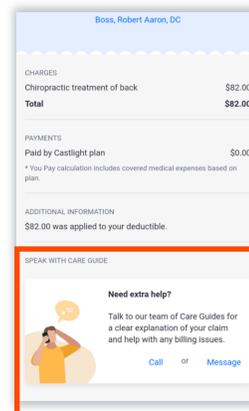
Available to all customers.



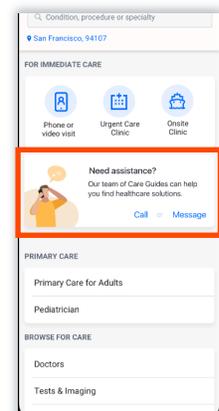
In-App Promotion of Castlight Care Guides

In order to drive awareness of the availability of Castlight Care Guides, we have increased in-app promotion of this service. With this enhancement, we target users in specific places where the Care Guides can offer services, such as Claims Detail page and Provider Search page.

Available to customers of Castlight Care Guides.



Claims Detail Page



Provider Search



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