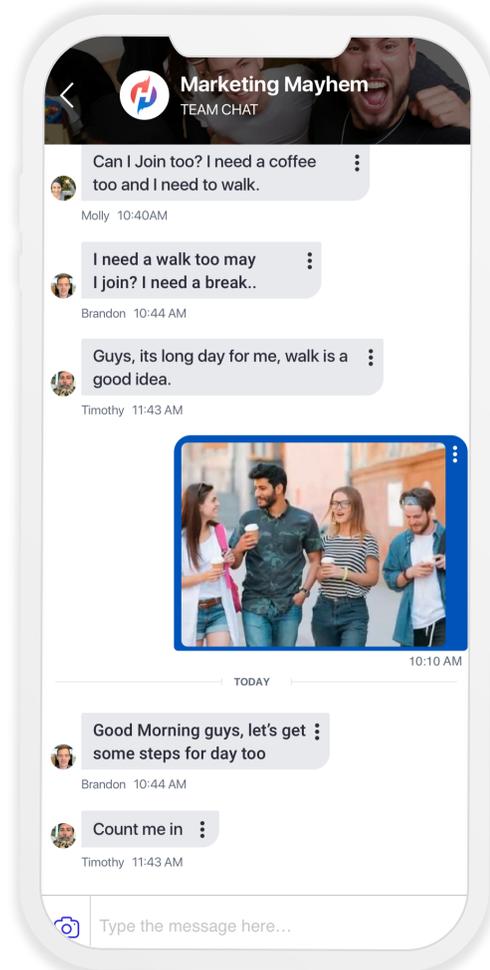## Introducing Team Chat to Challenges

Our latest enhancement to Leaderboard and Race to the Finish Challenges is designed to encourage camaraderie between players on the same team. Now, players on the same team will have the ability to chat with each other directly within the Challenge interface to encourage each other to add steps and move forward in the competition. Only members of the team can view messages and any newly added players to a team will be able to see all messages prior to them joining. There is no direct messaging functionality available with this enhancement and all messages will be permanently deleted once the challenge is complete. Chat functionality within Challenges will be available starting after May 1st.

Available to customers of Castlight Complete and Wellbeing Navigator.

Race to the Finish Challenge Report

Race to the Finish is a competitive, team-based challenge that allows teams to accumulate steps to earn gems, moving teams through a series of stages with a narrative progression. The team that is first to complete the final stage wins the challenge and teams are ranked both on finish time as well as total gems. With this update, employers will be able to access a report in Mission Control in order to measure engagement within a challenge and reward teams and individuals who are active. In addition, this report provides finish times to the team rankings.

Available to customers of Castlight Complete and Wellbeing Navigator.

Product Feature Key:　●　Complete　●　Wellbeing　●　Care Guidance

Download Biometric Results to PDF

This enhancement enables members to download their biometric results to a PDF document directly from their Castlight desktop app by clicking "Download Results" from the biometrics results page. This enables members to share their results with their provider either digitally or in person to give the provider a more comprehensive view of their clinical health. Mobile functionality to be available in April.

Available to customers of Castlight Complete and Wellbeing Navigator who have a biometric screening program.

Enhancing the Embedded Chat Experience

To improve member experience, we have upgraded the chat functionality between members and our support team as described here. We have added a feature that shares the member's queue position, in order to provide a sense of wait times for connecting with support; we have improved and simplified the visual design of the chat; we have added functionality to enable users to navigate within the Castlight app experience while chatting with support; and we have added features to minimize unintentional disconnects from support.

Available to all customers.

New Filters Added to Reporting in Mission Control

In order to enable our customers to analyze member behavior and data in a flexible way, we have added additional filtering options to reporting within Mission Control. This enhancement enables the employer to select up to 5 additional attributes to filter on in addition to the standard attributes. Now employers will have the ability to slice and dice the data in a variety of ways to gain the insights they need.

Available to all customers.

Biometric Results

Molly Bloom
DOB: 01/01/1975

SCREENING DATE	Nov 10, 2019	May 5, 2019	Oct 5, 2018
Blood Sugar			
Fasting Blood Glucose (mg/dL)	---	● 90 Healthy	● 100 Moderate Risk
Non-Fasting Blood Glucose (mg/dL)	● 43 High Risk	● 80 Healthy	● 50.8 High Risk
Body Stats			
Body Mass Index	● 17.3 Moderate Risk	● 17.3 Moderate Risk	● 50 High Risk
Waist Circumference (in.)	● 26 Healthy	● 26 Healthy	● 36 Healthy
Heart Health			
Blood Pressure (mmHg)	● 120/80 Mod-high Risk	● 120/90 High Risk	● 180/90 High Risk
Triglycerides (mg/dL)	● 151 Moderate Risk	● 150 Moderate Risk	● 151 Moderate Risk
Cholesterol Ratio	● 3.49 Healthy	● 3.5 Moderate Risk	● 3.49 Healthy
HDL Cholesterol (mg/dL)	● 20 High Risk	● 26 Moderate Risk	● 20 High Risk
LDL Cholesterol (mg/dL)	● 345 High Risk	● 200 High Risk	● 131 Moderate Risk
Total Cholesterol (mg/dL)	● 240 High Risk	● 80 Healthy	● 240 High Risk

Product Feature Key: ● Complete   ● Wellbeing   ● Care Guidance

Preventive Care Program Notifications

Throughout the year, members may become eligible to receive new preventive care screenings due to changes in their age or health condition. This enhancement drives push and in-app notifications to inform members about newly eligible preventive care screenings that are available and includes messaging around earning incentives, where applicable. The goal of this enhancement is to enable early detection and treatment of health issues.
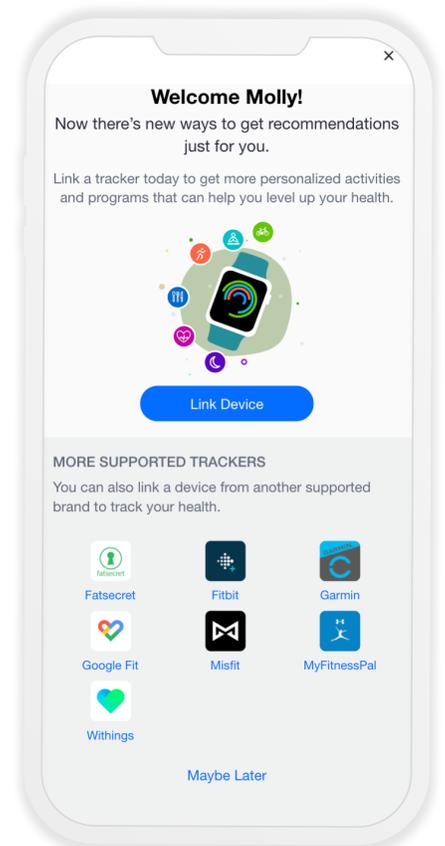
Available to customers of Castlight Complete.

Introducing Tracking Devices to Care Guidance Navigator

Employees of customers who have purchased Care Guidance Navigator will now be able to link and sync their activity tracking devices to their Castlight app. A welcome message will appear inviting members to link their tracker and sync their health data, enabling the member to track their progress and enabling Castlight to make precision recommendations and personalize recommended programs and activities that can help improve health and wellness. In order to enable access to these features, please go to Mission Control and turn on 'manage_trackers' or work directly with your Customer Success Manager.

**Available to customers of Care Guidance Navigator
(Note: Employers must turn on Tracker features in Mission Control).**

Health Assessment Report for End-Users

With this enhancement, any member who takes a Health Assessment will now be able to revisit the details of any Health Assessment previously submitted, in order to track progress. This new report provides a historical view of members' Health Assessment submissions through their mobile app. The desktop offering will follow.

Available to all customers.

Product Feature Key: ● Complete ● Wellbeing ● Care Guidance