



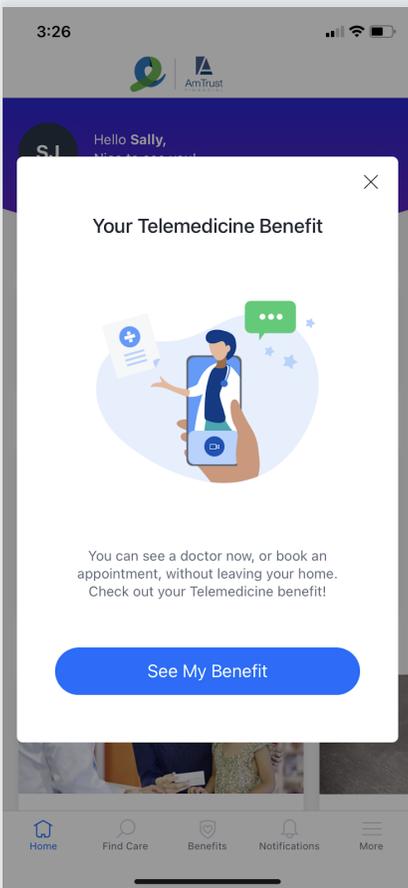
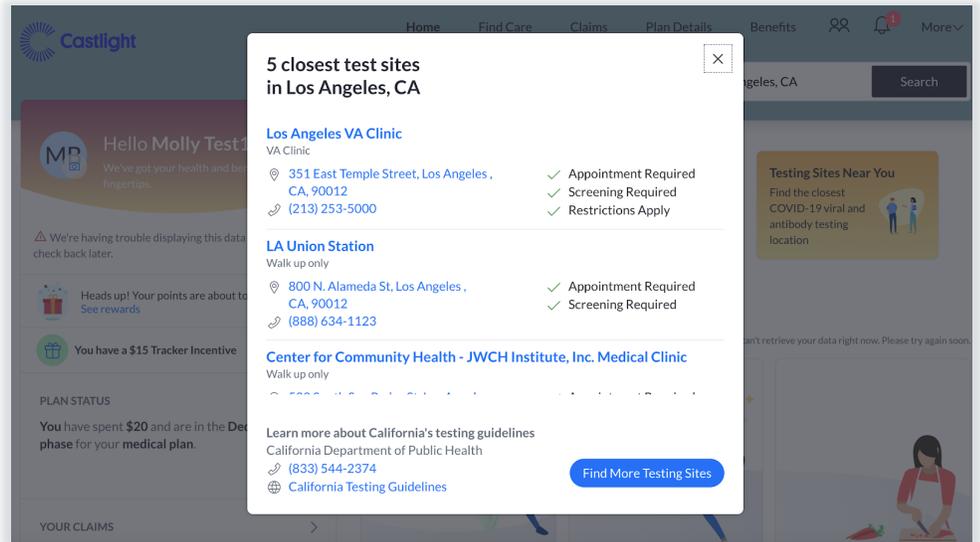
November Product Release Notes

November 2020

Test Site Finder Tile Added to the Castlight Homepage

On the Castlight home page, we have updated the COVID-19 Test Site Finder experience, enabling users to quickly find the five nearest COVID-19 testing sites. When the user clicks the tile, a listing of the nearest testing sites will be displayed, along with instructions and information guidelines for testing at those specific locations.

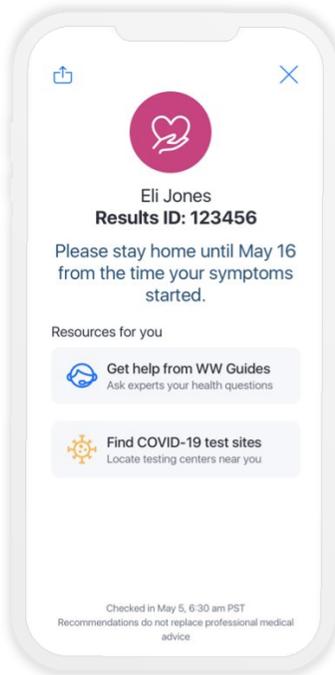
Available to customers for whom COVID banner and test site tile have been enabled



Promotion of Virtual Care

We have made telemedicine offerings more prominent in the user experience in multiple locations in the app. The primary goal of this feature enhancement is to increase awareness and utilization of virtual care offerings. First, we added virtual care offerings as the primary card shown on the "Trending Now" carousel in the mobile app. In addition, in the search screen of the app, users will see virtual care offerings appear in the "Recommendations" section before they begin typing their search terms. Lastly, a one-time pop-up will appear on the homepage of the mobile experience, advising users of their virtual care benefits. This pop-up will appear for any user who hasn't yet viewed the details of their telemedicine offerings within the Castlight app. This enhancement applies to all virtual care programs.

Available to any customers with virtual care program offerings.



Working Well: Quarantine Timeframes and Reporting

With this update, we are giving Working Well users clearer guidance on when they are able to return to work. Employers will be able to customize their quarantine timeframe for each result screen, including: tested positive, symptomatic, recent travel and exposed. Users will be provided with an exact quarantine end date to advise when they are able to return to work. An advisory alert will be issued if the user attempts to take an assessment before the quarantine end date. This update will also provide administrators and HR leaders more precise information around when their employees are able to return to work, as well as visibility into any users who have tried to complete the assessment while in quarantine. Please work with your customer success manager to customize the quarantine timeframes based on employer preferences & user results.

Available to customers of Castlight's Working Well offering

Working Well: Support for Employed Minors Ages 14-17

We have expanded the pool of employees for whom the Working Well app is available, specifically employed minors ages 14-17. Our terms of use and privacy statements have been updated accordingly. This does not apply to minors who are not employed by the customer or are on-site for business purposes.

Available to customers of Castlight's Working Well offering

Working Well: Server Maintenance Experience

On the second Friday of every month, Castlight conducts scheduled server maintenance from 10PM - 2AM PST. During these regularly scheduled server maintenance, the app will display a message to inform users to contact their organizations if they need to check-in.

Available to customers of Castlight's Working Well offering

