



September Product Release Notes

September 2020

Virtual Care Providers Identified and Promoted in Search Results

Now, when users search for a provider using the Castlight app, they will be able to identify in-network providers that provide **virtual visits**. This is distinct from a telehealth offering, rather elevating and highlighting those in-network providers who are now extending their provider services remotely. There are over 74,000 physicians nationwide in both Primary Care and Psychology and Psychiatry that will be labeled as offering virtual care in the Castlight app. This user experience is available on our desktop platform only at this time and will be extended to the mobile platform in October.

Available on desktop to all customers of Castlight Care Guidance Navigator and Castlight Complete

Best five in-network providers for Primary Care Doctor within 2 miles of Seattle, WA
Estimates for help with a problem

PROVIDERS	PROVIDER QUALITY	PATIENT RATING	ESTIMATE
 2. Elton R Lee MD Total Care Internal Medicine 904 7th Ave Seattle, WA 98104 (0.2 mi) Offers Virtual Visits	Exceptional	5.0 ★★★★★ 5 ratings	\$245
 3. Oren G Townsend MD Total Care Internal Medicine 904 7th Ave Seattle, WA 98104 (0.2 mi) Offers Virtual Visits	Exceptional	4.9 ★★★★★ 3 ratings	\$245
 4. Rebecca S Duke MD Total Care Family Medicine 1600 E Jefferson St Ste 510 Seattle, WA 98122 (0.7 mi) Offers Virtual Visits	Exceptional	4.9 ★★★★★ 8 ratings	\$202

Pooled Sweepstakes

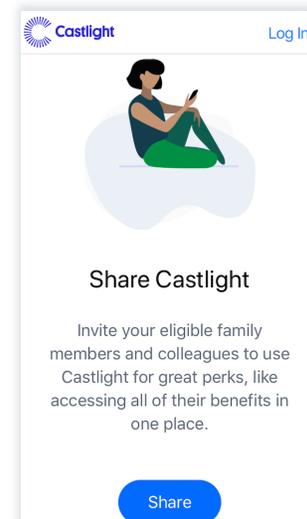
This is a subset feature of the Castlight rewards approach. Customers are now able to configure a common sweepstakes across reward experiences. These reward experiences should be configured for the same incentives plan year. Winner selection follows the normal Castlight process.

Available to all customers of Castlight Complete with Rewards Center enabled

Share the App

This feature enables users to share a link to the registration page for a user of the same employer. This is available from the home page on mobile and is a successful way to drive users to the registration page. There will be an input box where users can add an email address from other users within their organization.

Available to all Castlight customers



Feature Flag for Health Goals

A feature flag has been added for Health Goals to enable or disable Health Goals for any employer at their request. This gives employers flexibility to turn on or turn off the Health Goals feature of the Castlight experience.

Available to all Castlight customers

Working Well Reporting Enhancements

For customers of the Castlight Working Well solution, we have improved our capabilities around reporting to provide our customers with the information they need. Specifically, we have enabled reporting on multiple locations and dates within UMC, along with the ability to see visitor reports to each location. We have also created a new category of 'unconfirmed' related to whether or not the employee is well-to-work.

Available to customers of Castlight Working Well

Enhancements to Communications Suite

We have made several improvements to Communications Suite, a feature that enables employers to send tailored messages to their workforce. Employers can now send push notifications for surveys and other messages (previously only available for high-priority messages and events). In addition, rich text editor has been added for the description field of configured communications. This update improves readability of messages, enabling bolding, italics, hyperlinks and separation of paragraphs.

Available to all customers of Castlight using Communications Suite