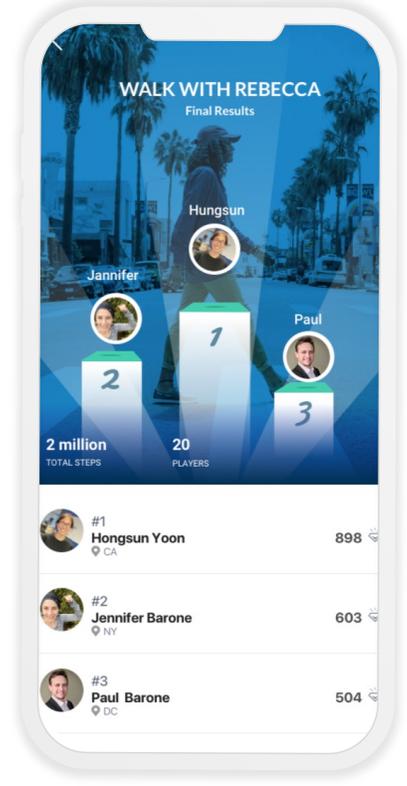
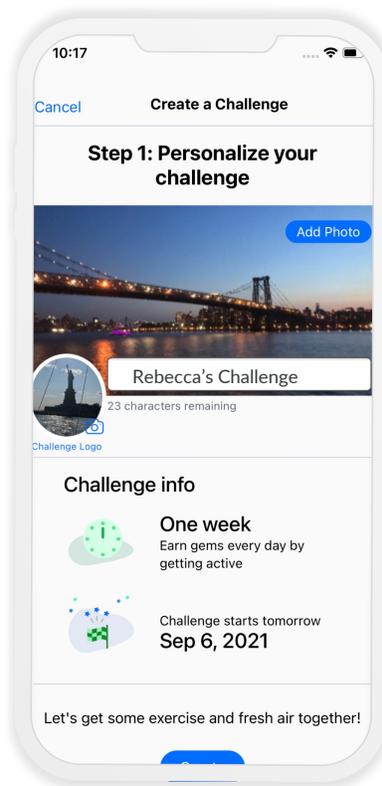
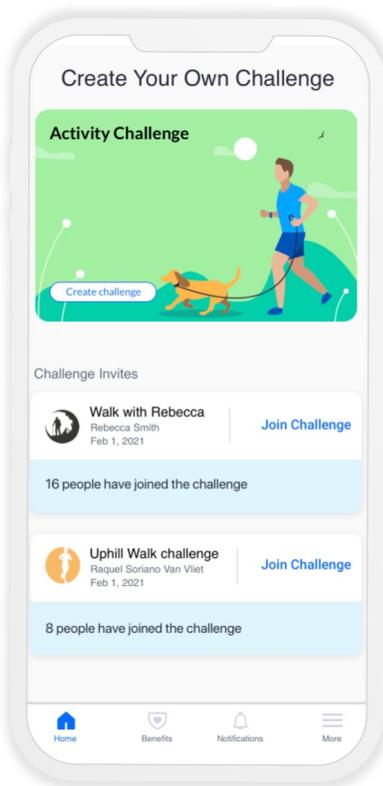


Create Your Own Challenge

The new Create Your Own Challenge feature extends the wellbeing experience for your population. Create Your Own Challenge allows members to initiate their own steps challenge with colleagues. This grassroots challenge approach offers an easy, lightweight way for your employees to initiate a challenge with colleagues without any administrative set up. Challenges can be created on-demand at any time. Each challenge may have up to 20 participants. In order to boost engagement with this new feature, Castlight will provide a set of marketing collateral including a poster, flyer, digital display and email templates to kick off these self-serve challenges. Reach out to your Customer Success Manager to enable the Create Your Own Challenge feature. Create Your Own Challenge will be made available at the end of September.

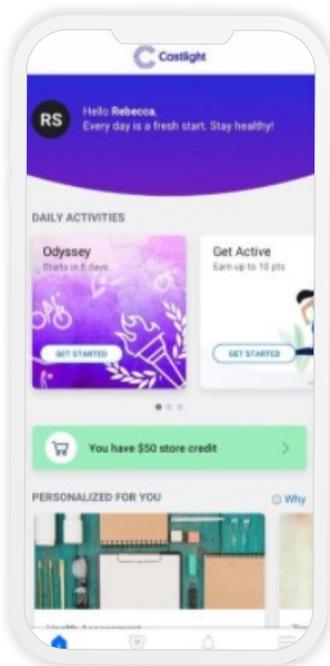
- ● Available to customers of Castlight Complete and Wellbeing Navigator.



Introducing New Themes for Challenges

To create variety and keep challenges fresh and exciting for employees and their family members, Castlight has created new challenge themes, starting with the Leaderboard Challenge. The new Leaderboard Challenge Theme is “Odyssey” and you can see the visual graphics displayed here. In October, we will roll out a new theme for Race to the Finish Challenge. Reach out to your Customer Success Manager, as they can provide marketing materials to promote the new challenge theme.

- ● Available to customers of Castlight Complete and Wellbeing Navigator.



Mission Control Timeout Warning

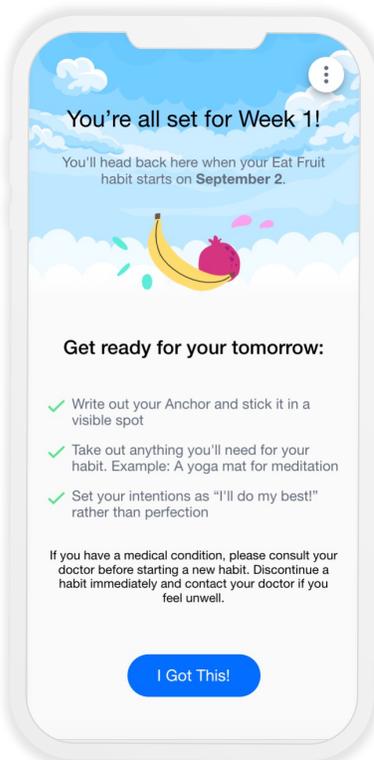
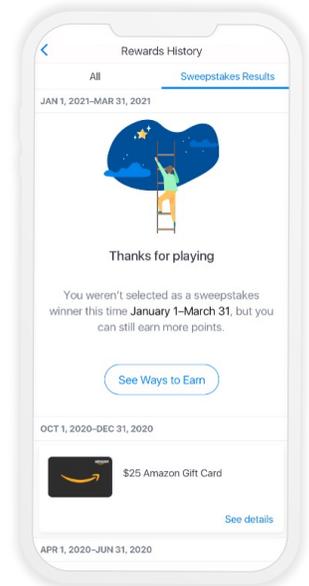
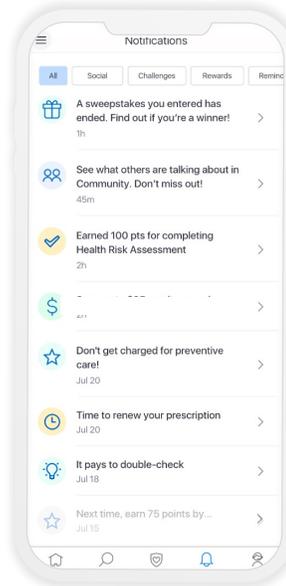
To ensure that work is not lost, 15 min before the user is automatically logged out, an alert will sound and a new pop-up will appear in Mission Control, giving benefits leaders the option to stay logged in or log out.

- ● ● Available to all customers

In-App Notifications for Sweepstakes

To enhance clear communications and visibility for sweepstakes, those members who did not win the sweepstakes will now receive an in-app notification to announce that a winner has been selected. This complements last month's feature enhancement notifying winners that they have been selected through an in-app notification. These in-app notifications will be automatically turned on during the fulfillment process. Castlight will continue to follow the same winner review process to receive approvals from your Human Resources team prior to fulfillment and notification.

- ● Available to customers of Castlight Complete and Wellbeing Navigator.



Healthy Habits Confirmation Screen

To simplify the member experience with Healthy Habits, Castlight has introduced minor enhancements to the onboarding confirmation screen that provides additional tips to the member when they kick off their Healthy Habits Challenge. For example, the confirmation page will encourage the member to identify an anchor to tie to their habit and write it down or prepare needed materials to easily kick off their new healthy habit.

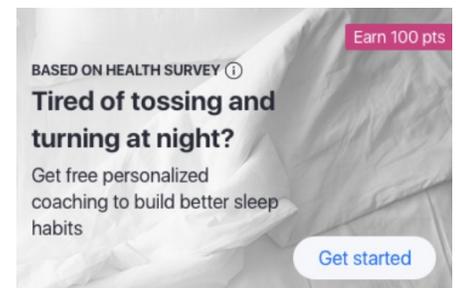
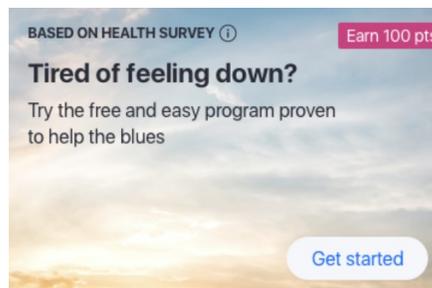
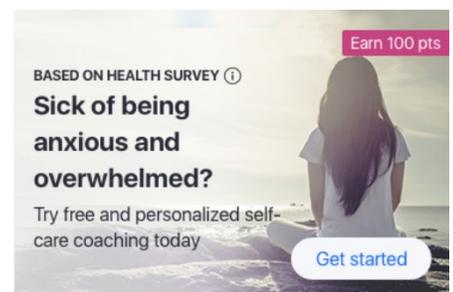
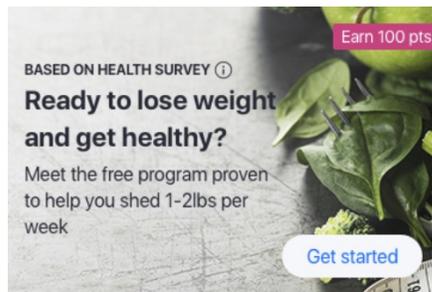
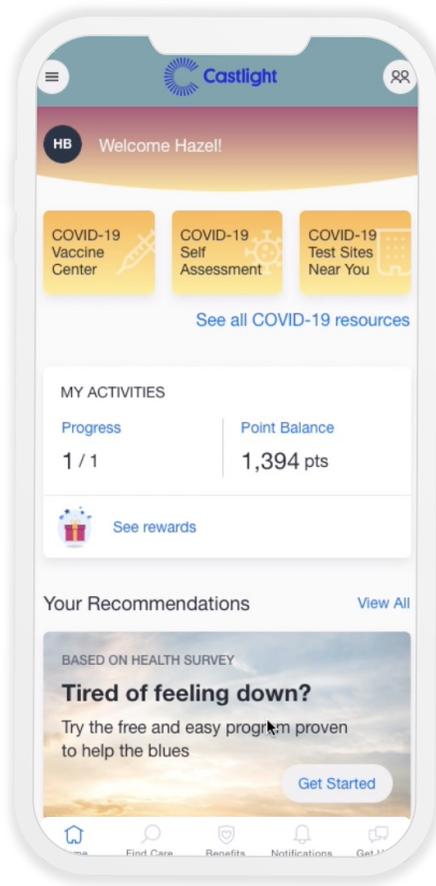
- ● Available to customers of Castlight Complete and Wellbeing Navigator.

Driving Program Utilization based on Member Health Assessment

To increase utilization of relevant programs, Castlight will promote high-priority program recommendations in-app with larger visual cues. These recommendations will be surfaced based on the answers submitted by the member in their health assessment questionnaire, focused on six key conditions: high blood pressure, high cholesterol, mood, sleep, stress and weight management. These recommendations complement the high-priority recommendations that appear in Your Recommendations section which are driven by member claims data around gaps in care, missing annual check-ups and behavioral health. Clicking on the recommendation card will take the member directly to the program description card or suggested program activity.

- ● Available to customers of Castlight Complete and Wellbeing Navigator

Example recommendations

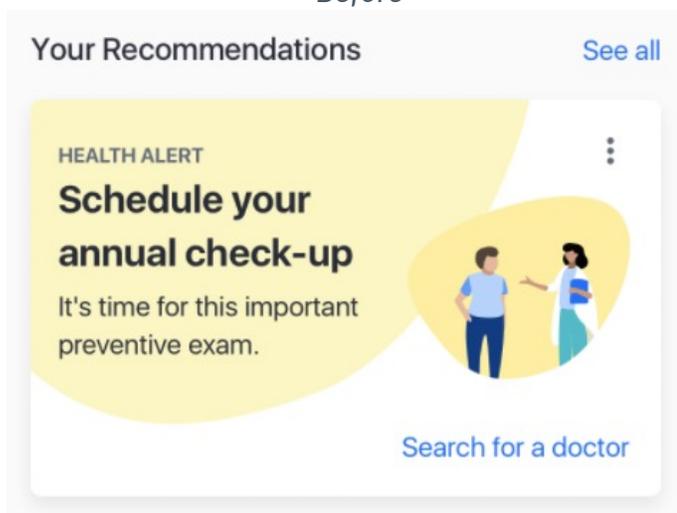


Closing Member Gaps in Care with Personalized Call to Action

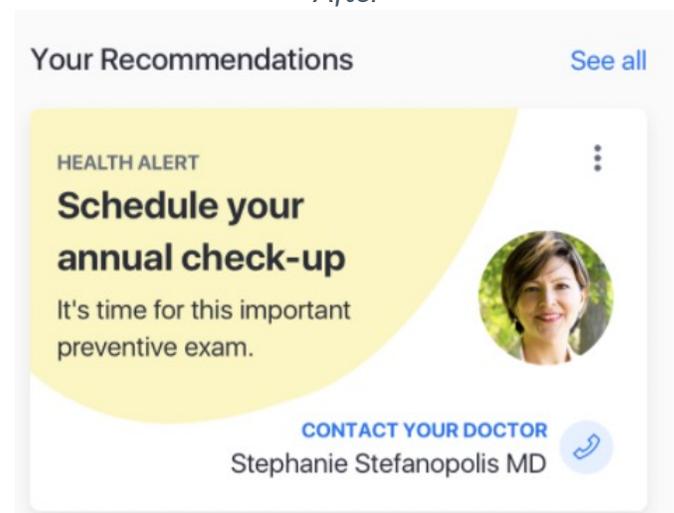
With the goal of closing member gaps in care, Castlight is introducing an enhancement to further personalize recommendations to connect to care. For members who are missing their regular preventive screenings (i.e. PAP/HPV, preventive care visit, breast cancer screening or colon cancer screening), Castlight will display a personalized call to action on the home page, reminding members to connect with their existing provider, *if they have one*, rather than directing them to search for a provider.

- ● Available to customers of Castlight Complete and Care Guidance Navigator.

Before



After



Product Feature Key: ● Complete ● Wellbeing ● Care Guidance