



February Product Release Notes

February 2020

FEBRUARY PRODUCT RELEASES

Virtual Care: MDLive v1

For Pilot Customers Only

Currently, when a user has virtual care benefit configured in Castlight, we include it in the list of program benefits and it's also highlighted for relevant searches. With the integration, users will no longer have to download a separate app or create a separate account in order to have a virtual care visit with MDLive.

While in the Castlight app, the user will be able to request a visit with a provider and complete the entire appointment within the Castlight app. If they started with a search, the information will be pre-populated as part of the intake screens.



UMC: User Invites

All Employers

In order to improve security, we are now exposing who invites a user to UMC. The email of the user who sends an invite will be recorded on the page. This will make it easier for Benefit Leaders to monitor who is accessing UMC.

No Action Required



It's Benefits Open Enrollment Time, Again!

MESSAGE

Visit your benefits portal between Nov 15 - 30 and make your selection.

We are ecstatic to announce that Employee contributions for benefits will remain the same for the 5th year in a row! This means that, for the same level of benefits, you will pay the same in 2020 that you paid in 2019!

[FAQs](#)

ATTACHMENTS



[Benefit Info](#)



[Step by step guideline](#)

UMC: Enhancements for Messages and Events

All Users Who Have Access To Communication Suite

Benefit Leaders will have the ability to attach up to 5 documents directly with the messages or events that they want to send out to their employees, making these communications more useful and allowing employers to share more with the Castlight Users.

No Action Required

Samsung Health Sync

All Users

Samsung Health app is now supported as an additional tracking device for Castlight users using Android OS hardware devices. With this integration, Samsung Health users can seamlessly track and automatically sync their steps, sleep, and dietary habits for incentives — this also includes challenges. Users simply grant permission and the Samsung Health app will be connected to Castlight.

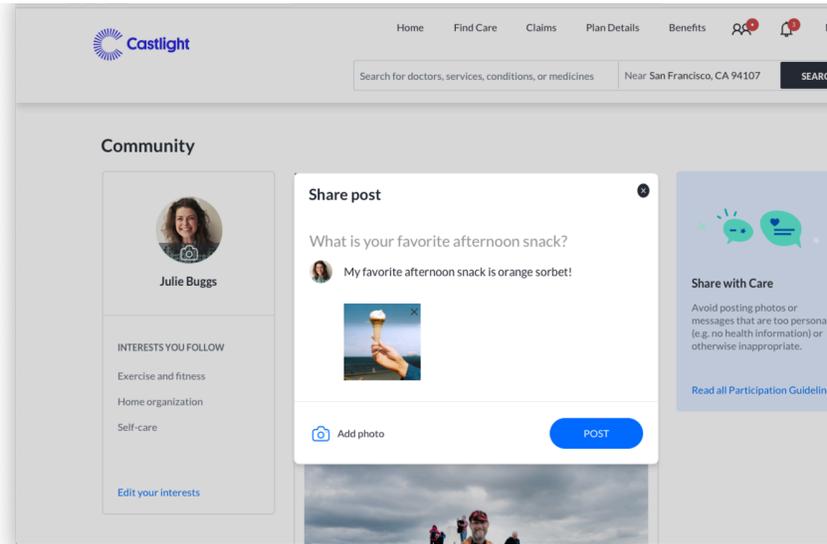
Action Required For End User

Community Desktop

Wellbeing and Complete Customers

With this release, the Community feature will have parity between the Mobile and Web platforms, allowing participants to engage, learn and support one another. Let's step through the member experience:

- 1) Members will navigate to Community, a feature available through the top navigation.
- 2) First-time users will be guided through onboarding where they will be presented with participation guidelines, prompted to upload their avatar and identify their interests.
- 3) Next, members will land in the Web Application's Community experience, where they will be presented with the Discussion Topics in the carousel and a personalized feed with curated content based on their interests.
- 4) Members will have the ability to create posts, respond with comments and like posts and comments.
- 5) We've also made it seamless for members to report content they find inappropriate. Content deemed inappropriate by an administrator will be removed from all member feeds.



**No Action Required*

(*For those who already have Community launched)

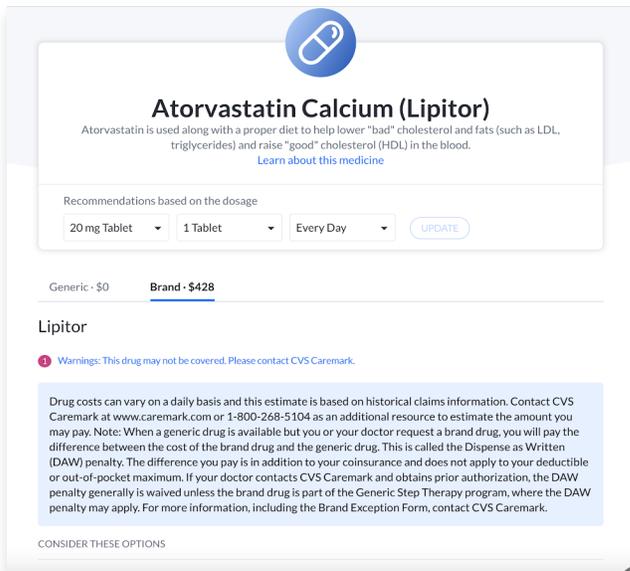
RX Page Design Refresh

For Customers Who Have RX Enabled (Only Affecting Web, Mobile Will Remain the Same)

The RX landing page and other RX related pages have been redesigned for better user experience.

1. The 'Find Pharmacy' has been replaced with 'See Locations' under Local Pharmacies.
- 1) The 'Ways to Save' has now been removed and the details are shown under 'Consider These Options'
- 2) The FAQ section is renamed to 'Learn About This Medicine'.
- 3) The 'Best Bet' pharmacies pop-up has been replaced with a 'Best Match' filter on the pharmacy listing page. The factors that go into the Best Match is the user's preferred pharmacy network, the best value for the user, and their nearest pharmacy.

No Action Required



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