JANUARY PRODUCT RELEASES
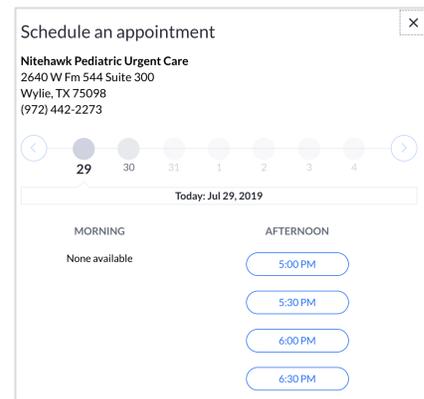
Extending Appointment Scheduling

Appointment Scheduling

With the expansion of our Solv partnership, we are building out a seamless experience for users to schedule online appointments. This integration between Castlight and Solv was originally built out for Urgent Care Centers in Dallas-Fort Worth and Phoenix areas. In January 2020 we rolled out the integration nationally, allowing users to schedule appointments online at **600 Urgent Care Centers** across **40 states**.

Expanding Our Pricing Data

Claims Based Inpatient Pricing Experience

We have expanded our pricing to reflect claims for 33 more procedures. Reach out to your CSM to get a list of procedures we support.

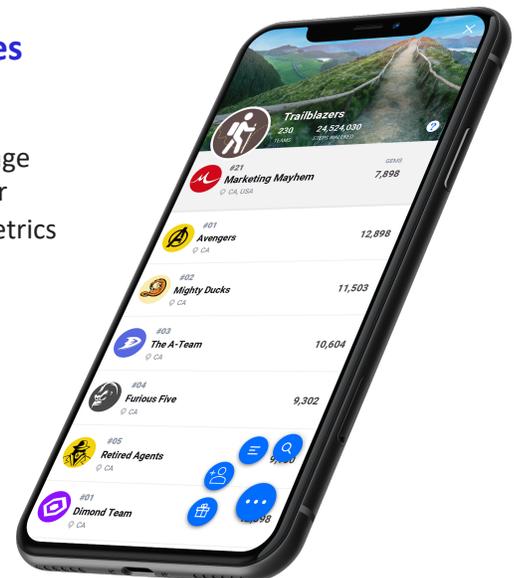### Enhancing Personalization

Genius Personalization and Q-Score

We have enriched our Q-score by personalizing the ratings for a user's specific condition. Castlight ingests user-specific knowledge, like prescription claim medication, to promote providers with more expertise in that condition. Reach out to your CSM to get a list of conditions we support. *Our existing analysis shows that PCPs we recommend deliver more preventive care, resulting in 15% fewer hospitalizations and 8% lower risk-adjusted spending for their patients.

Understand Your Population Engaging With Challenges
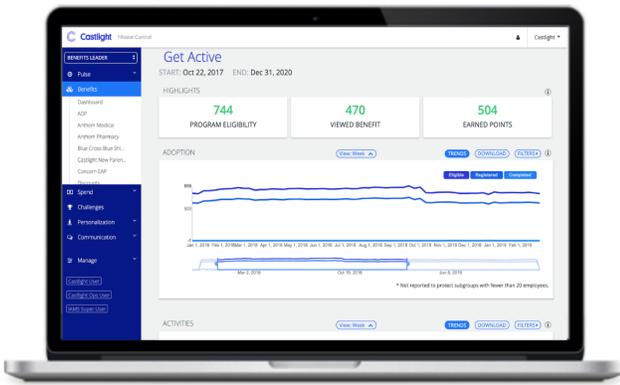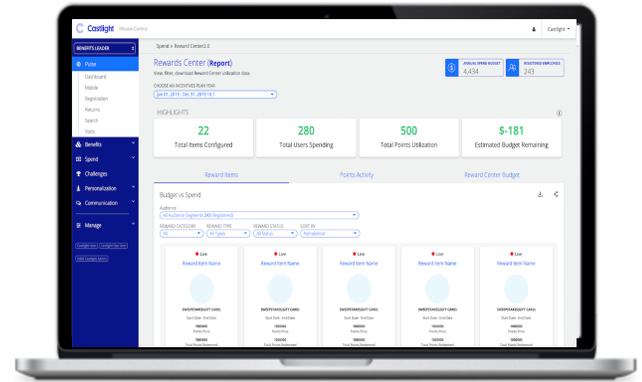
Leaderboard Challenge Report

See how your population is engaging with Team Leaderboard Challenge using this report. We measure and provide metrics that captures user adoption, daily trends, and team/individual ranking. The adoption metrics can be further refined utilizing the unified filter functionality.

Understand Your Budget

Reward Center Report

The Reward Center 2.0 Report is a transaction level report that displays users who have made direct purchases or entered sweepstakes. We've enhanced the reporting functionality to provide details on a user's overall points activity, illustrating points earned versus points redeemed, and how this total compares to your budget.

Making it Easier For Year Over Year Comparisons

Benefit Time Series Reporting

With our benefit time series reporting, measure benefit program engagement and completion of certain activities over time, We've enhanced the Benefit Report in UMC to view program metrics period over period—whether it's weekly, monthly, quarterly, or even yearly!