



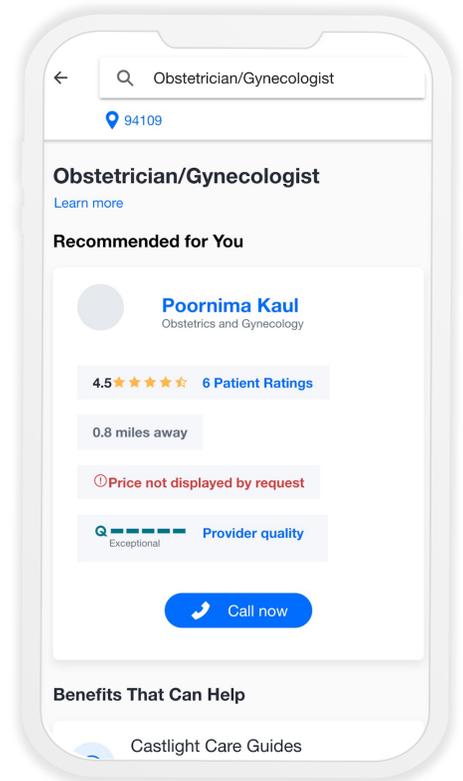
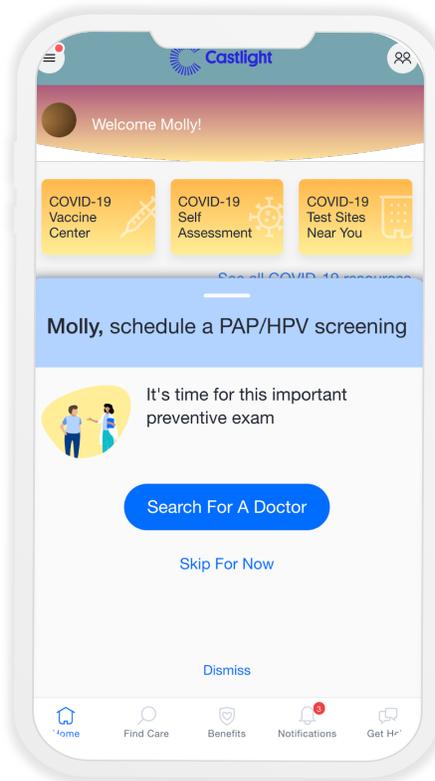
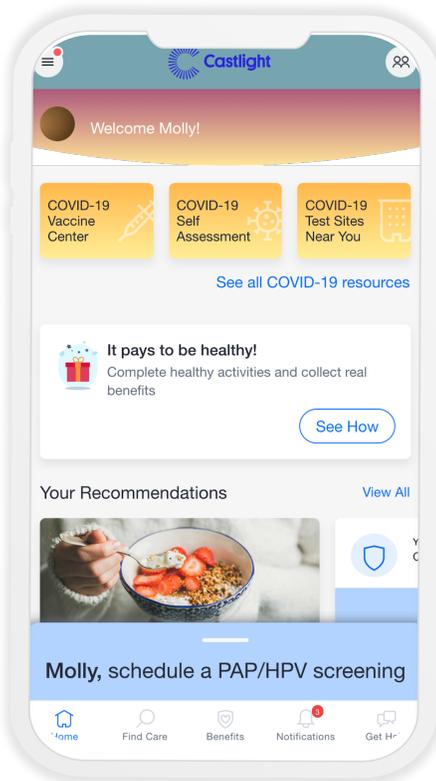
December Product Release Notes

December 2021

High-Priority Message to Include Critical Health Alerts

With a goal of closing member gaps in care, Castlight is extending the **High-Priority Alert** functionality to include a set of critical health alerts for the following screenings: breast cancer, colorectal cancer, cervical cancer and preventive care. For members who have been overdue for their screening for more than 90 days, a **High-Priority Alert** will appear in the lower band of the in-app experience, nudging them to take action. When the member clicks on these alerts, they will be taken to the provider search results page. Prioritization logic will be assigned to ensure members see the most relevant and time-sensitive alerts.

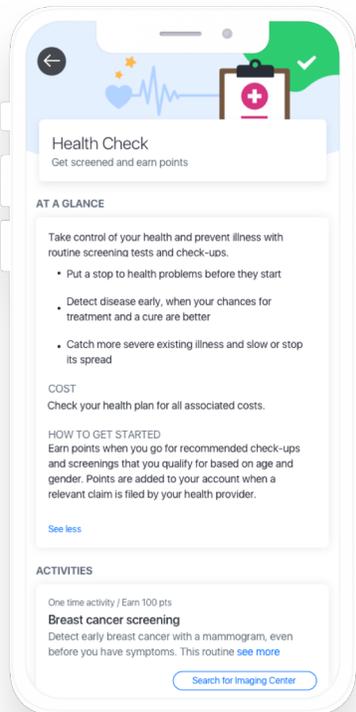
● ● Available to customers of Castlight Complete and Care Guidance Navigator.





December Product Release Notes

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New Screenings Available in Health Check

In August, Castlight launched **Health Check**, a program designed to motivate members to close gaps in preventive care by aligning incentives to screening completions. Members with known gaps in care receive a priority message on their Home Page, Way to Earn Page, and through targeted in-app communications. With the December release, we are extending the preventive screenings enabled in the Health Check module to include: Dental Screening, Diabetes A1C Test, Diabetes Eye Exam, Diabetes Lipid Test, and Diabetes Neuropathy Attention Test. In order to align to your benefits strategy, this feature is available with or without incentives. Please reach out to your Customer Success Manager for additional details on activating this program.

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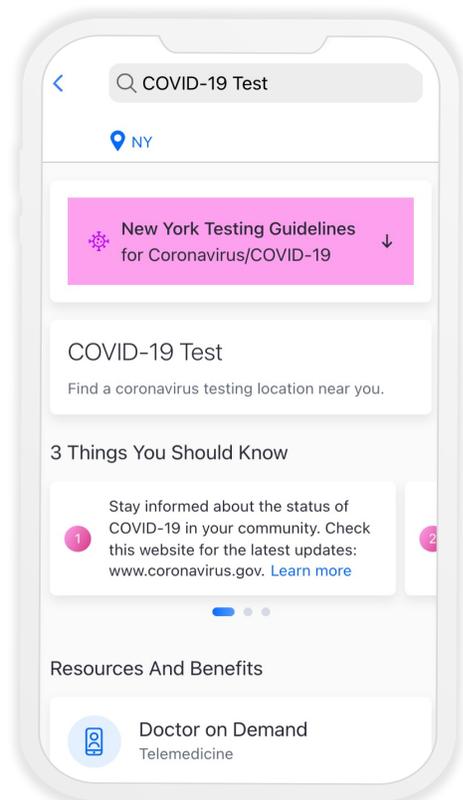
Search Results for COVID-19 Testing

Castlight will be rolling out a new experience when members search for a Covid test. Search results will now include providers and member out-of-pocket pricing sourced from claims. The search results will provide important things to consider when getting a Covid test and options for sites of care.

- ● Available to customers of Castlight Complete and Care Guidance Navigator.

Announcement: Castlight to simplify the member homepage experience

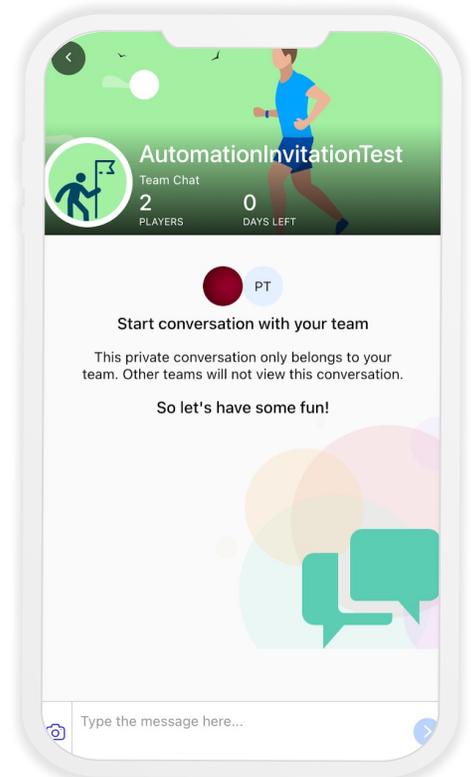
As the Covid-19 pandemic evolves, so will the clinical guidance and the member experience for Covid-related resources. With a goal of simplifying the member experience and surfacing the most relevant information to members, Castlight will remove the public test-site finder tile and the self-assessment tool from the homepage of the Castlight app beginning in January 2022. With the introduction of focused search results for Covid-19 testing shown here, members will be able to easily find testing sites through search. The Covid-19 Resource Center and vaccine finder tools will remain on the homepage to ensure navigation resources are easily accessible in the Castlight app.



Team Chat for Create Your Own Challenge

In September, we introduced Create Your Own Challenge, allowing members to initiate their own steps challenge with colleagues. Starting in December, members can now initiate a group chat with teammates who are participating in the challenge. This new feature enables colleagues to encourage each other during the course of the challenge and through the after-challenge results period. As a reminder, each challenge may have up to 20 participants. Reach out to your Customer Success Manager to enable the Create Your Own Challenge feature and to receive the accompanying marketing collateral to promote this feature to your team.

- ● Available to customers of Castlight Complete and Wellbeing Navigator.



Healthy Habits Renewal Notification

In order to drive momentum with building new habits, Castlight will send both a push and in-app notification to remind members to renew their Healthy Habit. In 2020, Castlight introduced Healthy Habits, allowing members to self-select a healthy habit for a 7-day tracking and kick-off period. Ten days after the member has completed their healthy habit, the member will receive a notification suggesting re-engagement with their habit of choice, from eating fruits and vegetables to meditation and breathing exercises and more.

- ● Available to customers of Castlight Complete and Wellbeing Navigator.

Announcement: Castlight to sunset support for Internet Explorer in May 2022

To provide a best-in-class user experience on the latest technology and adhere to the highest security standards, Castlight will no longer maintain Internet Explorer as a supported browser beginning in May 2022. This will impact the member desktop experience as well as Unified Mission Control. Starting in January, users who login with Internet Explorer will see a sunset warning announcement in their browser. In May, members who attempt to login with Internet Explorer will see the "unsupported browser" page and will not be able to use Castlight on the Internet Explorer browser.

Product Feature Key: ● Complete ● Wellbeing ● Care Guidance