



September Product Release Notes

September 2022



OUTCOME FOCUS

Optimal Patient Centered Care

Enable your members to live better health outcomes and reduce the total cost of care by removing the barriers to preventive care and increasing the utilization of high-quality primary care providers & specialists.

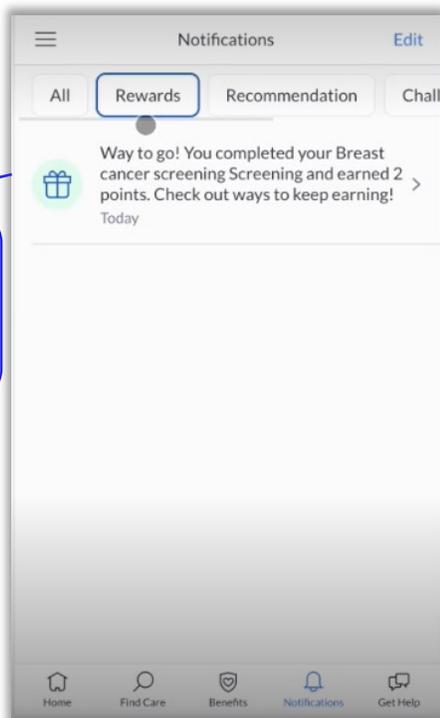


Health Check: Preventive Care Screening Congratulatory Communications

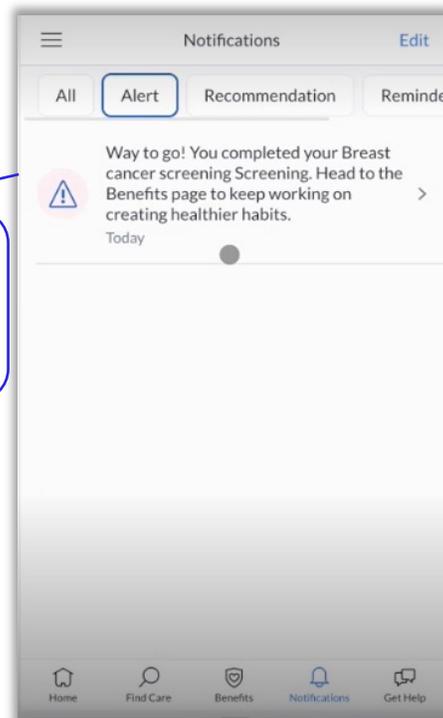
Health Check is Castlight's preventive care program that encourages members to take control of their health and prevent illnesses with routine screenings, tests, and check-ups. Benefit Leaders have the option to incentivize this activity with points.

Castlight relies on claims to determine whether a member has completed a specific screening, which can take up to several weeks to receive and process. This new in-app notification seeks to close this gap in communication by proactively congratulating members of activity completion and points awarded, when Castlight has processed their claim.

Available to customers of: Whole Health Navigation, Care Navigation, Complete Digital Hub, and Care Guidance



Notification for activities with points, navigates user to the Ways to Earn page.



Notification for activities without points, navigates user to the Benefits page.

Product Feature Key:



Whole Health Navigation



Care Navigation



Complete Digital Hub



Care Guidance



Holistic Wellbeing



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OUTCOME FOCUS

Building the Future of Connected Care

Empower your members to access and engage in whole person health with a robust navigation infrastructure and high touch services that power the future of connected care. Continuously updated tools, reporting, and insights enable benefit leaders to make the most informed decisions for their population and deliver the best user experience.



Unified Mission Control: Enhanced Benefit Leaders Reward Center Reporting

As part of our efforts to reduce friction for Benefits Leaders in accessing and viewing information, we have improved the user experience for Unified Mission Control (UMC): Reward Center.

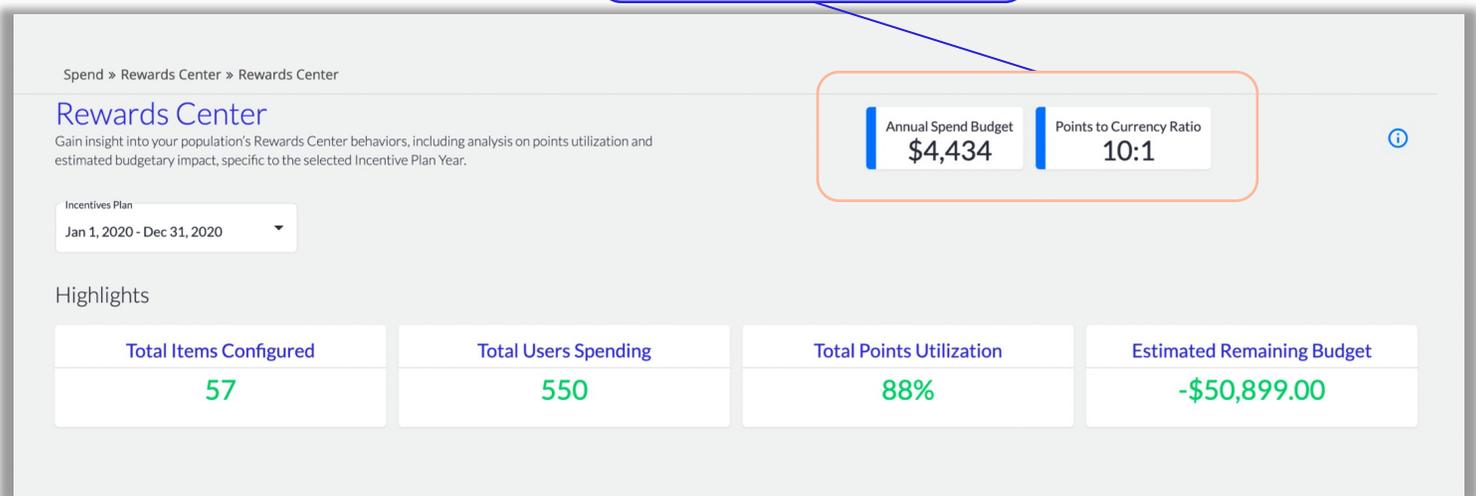
The reporting display will now show:

- The Annual Spend Budget and Points to Currency Ratio at the top of the page
- The reward items will now be visible in the 'list' view, in addition to the 'grid' view
- The graphs in the Points Activity and Reward Center Budget tab can now be downloaded as an image, CSV, or Excel file

Available to customers of: Whole Health Navigation, Care Navigation, Complete Digital Hub, and Care Guidance



Annual Budget Spend
&
Points to Currency Ratio



Product Feature Key:



Whole Health Navigation



Care Navigation



Complete Digital Hub



Care Guidance



Holistic Wellbeing

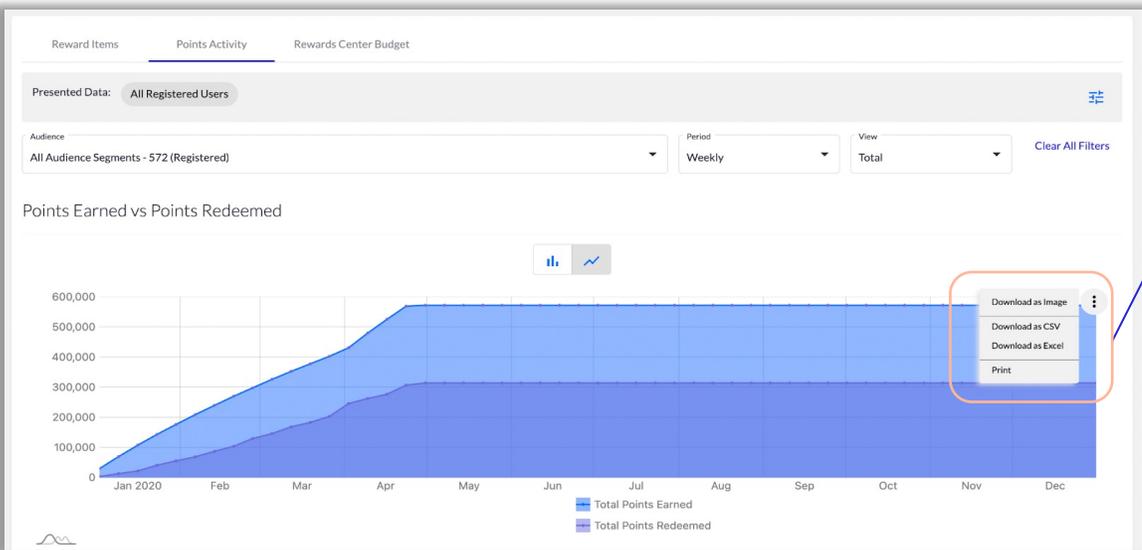


OUTCOME FOCUS

Building the Future of Connected Care (Continued)

Download Reward Items (79)

Image	Name ↑	Category	Type	Start Date	End Date	Price Points	Purchases	Purchasers	Points Redeemed	Status
	10.5-inch iPad Air Wi-Fi 256gb (Gol...	Sweepstakes	Physical Item	Oct 1, 2020	Dec 31, 2020	10	0	0	0	Ended
	AirPods with charging case (2nd Gen)	Sweepstakes	Physical Item	Jul 1, 2020	Sep 30, 2020	10	0	0	0	Ended
	Amazon.com Gift Card \$10	Direct Buys	Gift Card	Jan 1, 2020	Dec 31, 2020	100	2	2	200	Live
	Amazon.com Gift Card \$10	Direct Buys	Gift Card	Jan 1, 2020	Dec 31, 2020	100	41	20	4100	Live
	Amazon.com Gift Card \$10	Direct Buys	Gift Card	Jan 1, 2020	Dec 31, 2020	100	41	20	4100	Ended
	Amazon.com Gift Card \$10	Direct Buys	Gift Card	Jan 1, 2020	Dec 31, 2020	100	2	2	200	Ended
	Amazon.com Gift Card \$100	Sweepstakes	Gift Card	Jan 1, 2020	Mar 31, 2020	10	18	4	180	Live
	Amazon.com Gift Card \$100	Sweepstakes	Gift Card	Jan 1, 2020	Mar 31, 2020	10	18	4	180	Ended
	Amazon.com Gift Card \$100	Sweepstakes	Gift Card	Apr 1, 2020	Jun 30, 2020	10	0	0	0	Ended



Product Feature Key:

- Whole Health Navigation
- Care Navigation
- Complete Digital Hub
- Care Guidance
- Holistic Wellbeing