



# December Product Release Notes

December 2022



OUTCOME FOCUS

## Optimal Patient Centered Care

Enable your members to live better health outcomes and reduce the total cost of care by removing barriers to preventive care and increasing utilization of high-quality primary care providers & specialists.



## Mobile App Homepage Enhancements to Optimize Engagement

The homepage of the Castlight mobile app has been updated with usability enhancements and new feature functionality based on member feedback. As the digital front door to our navigation solution, it's critical that we give your members an intuitive digital experience, to maximize engagement and outcomes.

Certain updates only apply to customers with specific features added on. Please reach out to your CSM for further details.

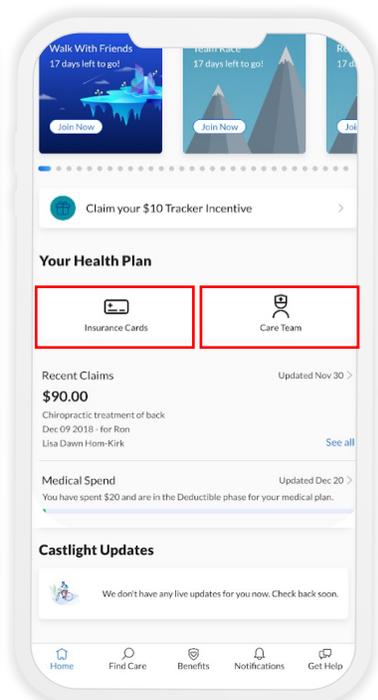
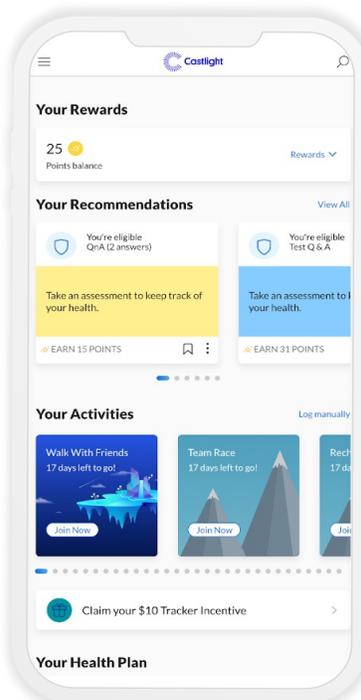
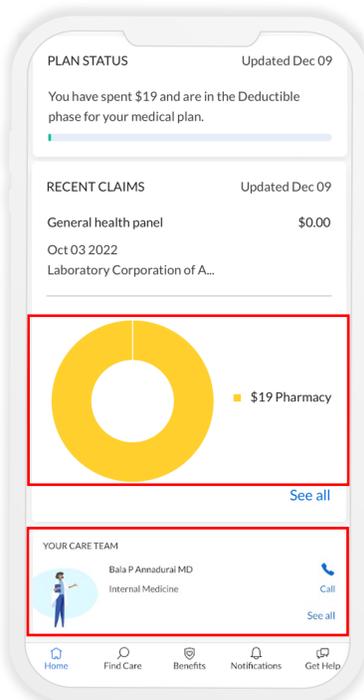
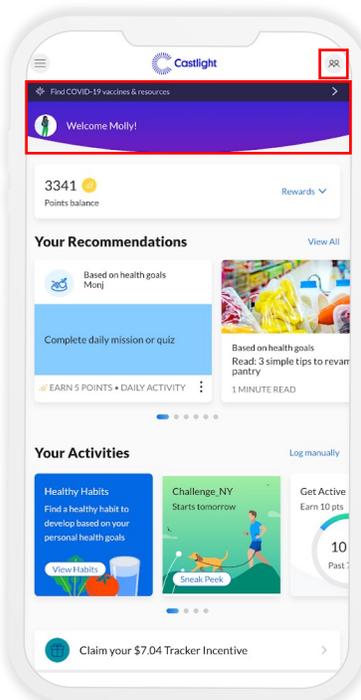
Available to all customers ● ● ● ● ●

### Existing mobile experience:

- Removal of welcome message area
- Removal of Covid Resources banner
- Removal of Community access from header
- Removal of claims "donut" breakdown

### New mobile experience:

- Addition of quick insurance cards access
- Simplification of Care Team access point





## OUTCOME FOCUS

### Building the Future of Connected Care

Empower your members to access and engage in whole person health with a robust navigation infrastructure and high touch services that power the future of connected care. Continuously updated tools, reporting, and insights enable benefit leaders to make the most informed decisions for their population and deliver the best user experience.



## Registration Security Email To Protect our Members

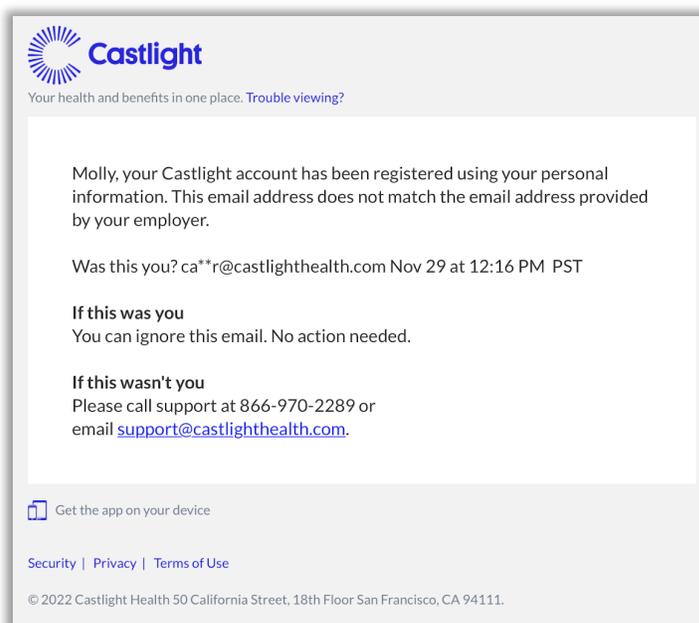
Security and data protection is paramount to us here at Castlight and we are implementing measures to detect and prevent fraudulent activity. When a member's account is registered using a different email address than what was provided on the eligibility file, we will notify the member. An email will be sent out to the email address on the eligibility file, containing the registration date, time, and the email address (obfuscated) that was used to register the Castlight account. If the account was registered by another party, members are urged to contact Castlight support where we will take swift action to rectify the issue.

This email notification only applies to accounts created through the registration form and does not apply to:

- Registration after single sign-on (SSO registration)
- Pre-registration (member tries to register before they are eligible) & batch match (member is registered and matched after their information is loaded in the eligibility file)

Available to all customers ● ● ● ● ●

### Registration Security Email:



#### Product Feature Key:



Whole Health Navigation



Care Navigation



Complete Digital Hub



Care Guidance



Holistic Wellbeing