



# March Product Release Notes

March 2023



OUTCOME FOCUS

## Optimal Patient Centered Care

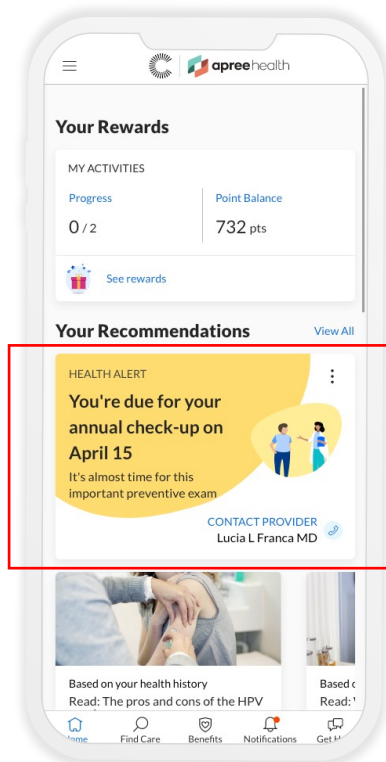
Enable your members to live better health outcomes and reduce the total cost of care by removing barriers to preventive care and increasing utilization of high-quality primary care providers & specialists.



## Closing Gaps in Care with Preventive Care Recommendation Cards

To make it easier for members to close gaps in care, we've created 4 new High Priority Recommendation Cards to inform them to take action on preventive care. These cards will appear 45 days before the member enters one of these 4 segments: Preventive Ambulatory Care, Cervical Cancer Screening, Breast Cancer Screening, and Colorectal Cancer Screening. These timely, relevant, and clinically-validated recommendations are designed to proactively anticipate the whole health needs of your members and engage them in their next best step. Our recommendations focus on areas of clinical need that we know are tremendous drivers of healthcare spend across our book of business, as well as impactful opportunities for intervention.

Available to customers of: Whole Health Navigation, Care, Navigation, Complete Digital Hub, and Care Guidance ● ● ● ●



## Preventive Ambulatory Care

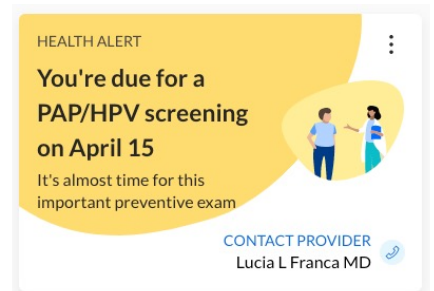
### Breast Cancer Screening



### Colorectal Cancer Screening



### Cervical Cancer Screening



Product Feature Key:



Whole Health Navigation



Care Navigation



Complete Digital Hub



Care Guidance



Holistic Wellbeing



OUTCOME FOCUS

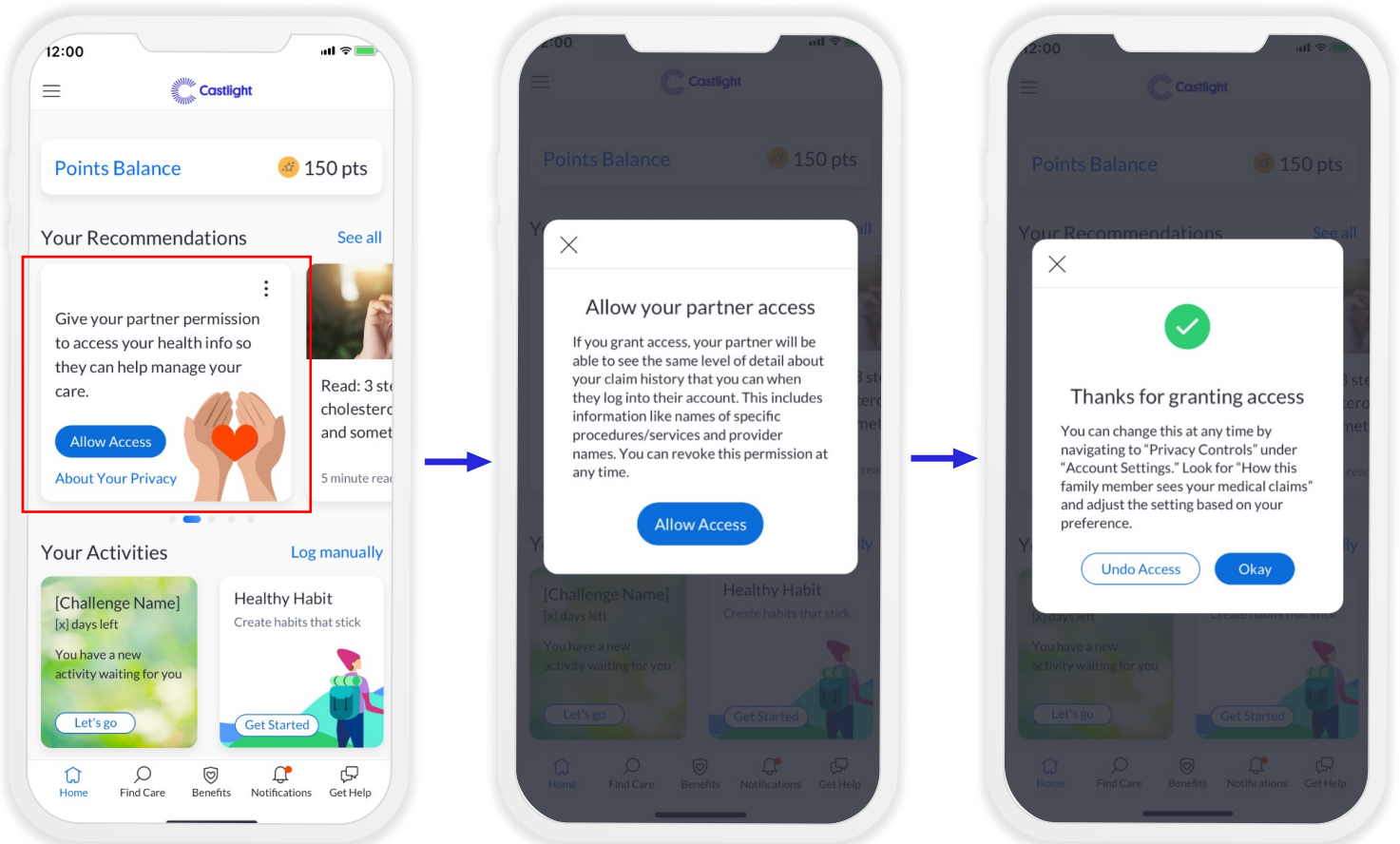
## Optimal Patient Centered Care (Continued)



### Spousal Recommendations: Granting Spouse Permission to Help Manage Care

We've made it simpler for members to grant their spouse or domestic partner access to their claims history by adding a new recommendation card on their homepage. This access will unlock new spousal recommendations so that members and their partner can work together on managing health. Both members of the couple will see this recommendation card, and as always, either member may change access, at any time, by navigating to "Privacy Controls" in their account settings.

Available to customers of: Whole Health Navigation, Care, Navigation, Complete Digital Hub, and Care Guidance



Product Feature Key:

- Whole Health Navigation
- Care Navigation
- Complete Digital Hub
- Care Guidance
- Holistic Wellbeing



OUTCOME FOCUS

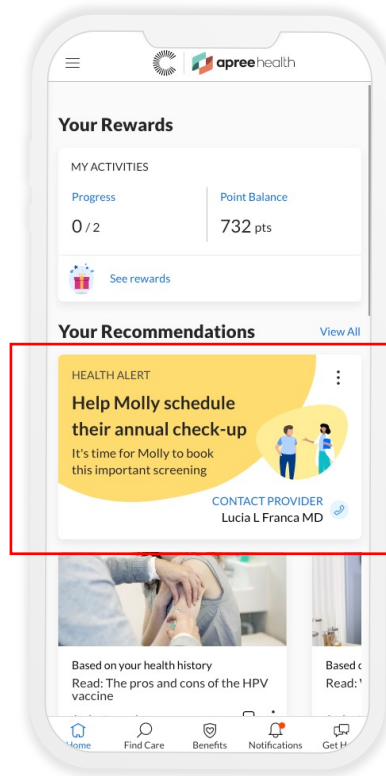
## Optimal Patient Centered Care (Continued)



## Spousal Recommendations: Preventive Care Recommendation Cards

Once a member has granted their partner access to their claims history, 4 new recommendation cards may appear on their partner's homepage nudging them to encourage each other to close a gap in care. These 4 recommendation cards are directed towards those who fall into one of these 4 segments: Preventive Ambulatory Care, Cervical Cancer Screening, Breast Cancer Screening, or Colorectal Cancer Screening. Castlight provides clinically-validated interventions that are tailored to their health journey and now engages the spouse to support their next steps. These recommendations are our first initiative towards building upon existing relationships to encourage members in supporting each other towards better health.

Available to customers of: **Whole Health Navigation, Care, Navigation, Complete Digital Hub, and Care Guidance** ● ● ● ●



Preventive Ambulatory Care

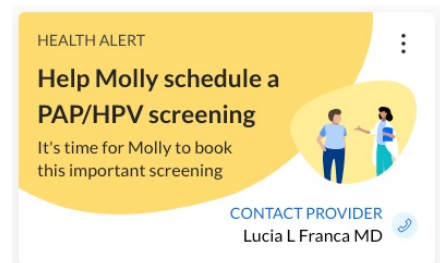
### Breast Cancer Screening



### Colorectal Cancer Screening



### Cervical Cancer Screening



Product Feature Key:



Whole Health Navigation



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